

RETAIL

Document No. CR – 10 Effective: *Date*

Contents

1.	PU]	RPOSE	3
2.	RE'	TAIL LICENSEES AND PERMITTED ACTIVITIES	3
	2.1.	Retail Sales of Cannabis Product	3
	2.2.	Permitted Activities that May Be Performed by a Cannabis Retailer	3
	2.3.	Prohibited Activities	4
3.	GE	NERAL CANNABIS RETAILER REQUIREMENTS	4
	3.1.	Applicability	4
	3.2.	Sanitary and Clean Conditions.	4
	3.3.	Retail Area	5
	3.4.	Restricted Access Areas.	5
	3.5.	Public Access Areas	6
	3.6.	Product Display and Display Samples	7
	3.7.	Preorders	7
	3.8.	Transaction Limits	8
4.	RE'	TAIL SALES CONDITIONS AND LIMITATIONS	
	4.1.	Customer Access to Retail Area	8
	4.2.	Customer Sales	9
	4.3.	Curbside Delivery	9
	4.4.	Products Allowable for Sale	. 10
	4.5.	Intoxicated Persons	. 10
	4.6.	Age Verification	. 10
	4.7.	Fraudulent Identification	
	4.8.	Cash Handling Policy	. 11
5.	INV	VENTORY CONTROL PLANS AND TRACKING	. 11
	5.1.	Standard Operational Procedure Requirements	
6.	ELI	ECTRONIC TRACKING	. 14
	6.1.	System Requirements	
7.	CU	STOMER RETURNS	. 14



RETAIL

	7.1.	Customer Returns of Cannabis Retail Product	14
	7.2.	Handling of Customer Returns	14
8	. RET	AIL SECURITY AND SAFETY STANDARDS	15
9.	. INV	ENTORY STORAGE	15
	9.1.	Storage of Industrial, Bulk, Resale, and Retail Inventory	15
	9.2.	Non-Cannabis Product Inventory	15
1	0. S'	TANDARDS FOR RETAIL SALES OF LOWER-POTENCY HEMP EDIBLES	15
	10.1.	General Requirements	15
	10.2.	Inspections	16
1	1. O	N-SITE CONSUMPTION	16
	11.1.	Request for Retail License with On-Site Consumption Privileges	16
	11.2.	On-Site Consumption Area Requirements	16



RETAIL

Document No. CR – 10 Effective: *Date*

1. PURPOSE

This Regulation implements 15 MLBS §§ 1201-1225 (hereinafter referred to as the "Code") and relevant provisions of the Compact, Attachment A. The purpose of this Regulation is to provide guidance to cannabis retailers, their employees and agents in the operation of cannabis retail facilities, as well as the regulatory and enforcement duties of the Department in overseeing those operations.

2. RETAIL LICENSEES AND PERMITTED ACTIVITIES

2.1. Retail Sales of Cannabis Product

- 2.1.1. Only a cannabis retailer may make retail sales of cannabis retail product within the Band's Tribally Regulated Land.
- 2.1.2. All retail sales of cannabis retail product within the Band's Tribally Regulated Land or by a cannabis retailer conducting retail sales outside of the Band's Tribally Regulated Land must be performed in compliance with the Code and these Regulations.

2.2. Permitted Activities that May Be Performed by a Cannabis Retailer

- 2.2.1. A cannabis retailer may undertake the actions authorized under section 1215(a) of the Code.
- 2.2.2. A cannabis retailer may make retail sales of cannabis retail product, subject to the following requirements:
 - a. the customer is over twenty-one (21) years of age;
 - b. the cannabis retail product sold to the customer is in final form;
 - c. the cannabis retail product sold to the customer is packaged and labeled in compliance with these Regulations;
 - d. the cannabis retail product sold to the customer is laboratory tested and satisfies the applicable testing thresholds in compliance with these Regulations;
 - e. the cannabis retail product sold to the customer is sourced from a licensed cannabis cultivator, cannabis manufacturer, or cannabis wholesaler; and
 - f. sale to the customer is made in a public access area located within the confines of the cannabis retail facility building.



RETAIL

Document No. CR – 10 Effective: *Date*

- 2.2.3. A cannabis retailer may sell cannabis retail product consistent with the requirements of section 1215(b) of the Code.
- 2.2.4. A cannabis retailer may perform all other activities permitted under the Code and these Regulations.

2.3. Prohibited Activities

2.3.1. A cannabis retailer shall not:

- a. knowingly sell more cannabis flower or cannabinoid products than a customer is legally permitted to possess;
- b. give away immature cannabis plants or seedlings, cannabis flower, or cannabinoid products for free;
- c. allow for the dispensing of cannabis plants, cannabis flower, or cannabinoid products in vending machines; or
- d. sell cannabis plants, cannabis flower, or cannabinoid products if the cannabis retailers know that any required security or electronic tracking systems are not operational.

3. GENERAL CANNABIS RETAILER REQUIREMENTS

3.1. Applicability

This section 3 applies to retail sales of all cannabis retail product by cannabis retailers.

3.2. Sanitary and Clean Conditions

- 3.2.1. Retail areas must be kept in a clean and sanitary condition and must comply with the requirements specified in this section 3.2.
- 3.2.2. Retail areas must have ventilation and filtration for odor control as required by state, local and tribal law.
- 3.2.3. Handling edibles and beverages must be performed in compliance with Minnesota Statutes Part 4626, Food Code, and any other applicable law.
- 3.2.4. A cannabis retailer must develop, document, implement, and maintain the procedures for handling cannabis retail products.
 - a. A cannabis retailer must maintain accurate records documenting compliance with the handling procedures in this section 3.2.



RETAIL

Document No. CR – 10 Effective: *Date*

- b. A cannabis retailer must ensure that the retailer's records are available for inspection by the Department upon request.
- 3.2.5. A cannabis retailer must ensure that the licensed premises is maintained in a clean and sanitary condition, free from infestation by insects, rodents, and other pests.

3.3. Retail Area

- 3.3.1. A cannabis retailer must establish an area for conducting retail sales that is open to individuals who are 21 years or older or registered in the medical cannabis patient registry, if applicable.
- 3.3.2. A cannabis retailer area must include a point-of-sale system that has the capability to be validated and integrated with the Department's designated monitoring system.
- 3.3.3. Each point of ingress to a retail area must have conspicuous signage with the following statement: "No persons under 21 allowed."
- 3.3.4. A cannabis retailer must post all notices required under section 1215(f) of the Code in addition to any other notices required by the Department.

3.4. Restricted Access Areas

- 3.4.1. A cannabis retailer must ensure that only authorized personnel have access to restricted access areas. Authorized personnel are limited to:
 - a. cannabis workers employed by or contracted with the cannabis retailer;
 - b. employees or representatives of the Department or another enforcement agency;
 - c. contractors of the cannabis retailer, including but not limited to an electrician, a plumber, an engineer, or an alarm technician, whose scope of work will not involve the handling of cannabis flower or cannabinoid products and, if the contractor is working in an area with immediate access to cannabis flower and cannabinoid products, and the individual is supervised at all times by a cannabis worker employed by the cannabis business; or
 - d. an individual with explicit authorization from the Department to enter a restricted access area and, if the individual is in an area with immediate



RETAIL

Document No. CR – 10 Effective: *Date*

access to cannabis flower or cannabinoid products, the individual is supervised at all times by a cannabis worker employed by the cannabis business.

- 3.4.2. A cannabis retailer must maintain an electronic or manual entry log that records the entry of authorized personnel to restricted access areas that includes the individual's name, the date of the individual's entry, the time of the individual's entry, and the time of the individual's exit.
- 3.4.3. A cannabis retailer must mark all entries to restricted access areas with conspicuous signage that states: "WARNING: RESTRICTED AREA, AUTHORIZED PERSONNEL ONLY."
- 3.4.4. Visitors other than those identified in section 3.4.1, are not allowed to enter restricted access areas. Visitors may enter other areas of the retail facility that are not restricted access areas or public access areas, provided they are accompanied by an escort employed by the cannabis retailer; the cannabis retailer logs the visitor's name, time of entry, time of exit, reason for visit, and the escorting employee prior to allowing access into the facility; and the visitor prominently displays a visitor badge on their person at all times.
- 3.4.5. A cannabis retailer must comply with the following additional requirements pertaining to restricted access areas:
 - a. All secured inventory must be secured in a restricted access area.
 - b. All deliveries of cannabis retail product must be made through a restricted access area.
 - c. Except for temporary storage and handling of cash that is customarily done in the public access areas of a cannabis retail facility, all storage and handling of cash shall be done in a restricted access area.
 - d. All cannabis waste shall be stored in a restricted access area.
 - e. All information technology equipment associated with the cannabis retail facility's digital surveillance system shall be kept in a restricted access area, other than video cameras and other associated equipment that must, by their nature and function, be located outside a restricted access area.

3.5. Public Access Areas



RETAIL

Document No. CR – 10 Effective: *Date*

- 3.5.1. Any transfer or sale of cannabis retail product to a customer must be done in a public access area.
- 3.5.2. At least one security personnel shall be primarily stationed in the public access area designated for retail sales at all times when the cannabis retail facility is open to the general public.
- 3.5.3. No individual under 21 years of age may be present in a public access area, and the cannabis retailer shall have policies and procedures in place to restrict entry to only those individual over 21 years of age.

3.6. Product Display and Display Samples

- 3.6.1. All cannabis retail product that is available for inspection and purchase by a customer must be in final form.
- 3.6.2. Cannabis retail product available for inspection and purchase by a customer shall be located in a public access area.
- 3.6.3. Displays may include up to one sample of each product that the cannabis retailer offers for sale.
- 3.6.4. A cannabis retailer must use methods to prevent theft and access to a display sample.
- 3.6.5. A cannabis retailer must treat a display sample as a contaminated product.
- 3.6.6. A cannabis retailer must destroy a display sample no later than 90 days after the product is designated as a display sample.
- 3.6.7. A cannabis retailer must use measures to prevent a sample from being consumed by a customer if the cannabis retailer offers the sample for the customer to smell.

3.7. Preorders

- 3.7.1. A cannabis retailer may accept orders and payment for cannabis retail product on the internet, using a mobile app, or by telephone.
- 3.7.2. A cannabis retailer that uses online and telephone sales must:
 - a. require all submitted orders to include the customer's name, address, phone number, email address, and date of birth; and



RETAIL

Document No. CR – 10 Effective: *Date*

- b. before providing the ordered product to the customer in a store, verify both the customer's name and that the customer is 21 years of age or older on a form of identification provided under section 4.6 below.
- 3.7.3. A cannabis retailer may accept payment from a customer using any legal method of payment, gift card prepayments, or prepayment accounts established with the cannabis retailer, except that a customer must not make a payment for a regulated product with an electronic benefits transfer services card.
- 3.7.4. A cannabis retailer must collect only the information necessary to complete a transaction. A cannabis retailer must only use collected information for the purpose of completing the transaction. A cannabis retailer must establish a standard operating procedure for data security and privacy that applies to the cannabis retailer and any third party with whom the cannabis retailer contracts for the purpose of offering online sales.

3.8. Transaction Limits

- 3.8.1. For retail transactions occurring within the Band's Tribally Regulated Land, a cannabis retailer may sell up to two (2) ounces of adult-use cannabis flower, eight (8) grams of adult-use cannabis concentrate, and edible cannabinoid products infused with 800 milligrams of tetrahydrocannabinol during a single transaction to a customer.
- 3.8.2. Edible cannabinoid products may not include more than ten (10) milligrams per serving and a single package may not include more than a total of 100 milligrams of tetrahydrocannabinol.
- 3.8.3. A package may contain multiple servings of ten (10) milligrams of tetrahydrocannabinol provided that each serving is indicated by scoring, wrapping or other indicators designating the individual serving size.
- 3.8.4. For retail transactions occurring outside of the Band's Tribally Regulated Land, a cannabis retailer in a single transaction must not sell more cannabis retail product to a customer than the customer is able to legally transport under Minnesota state law.

4. RETAIL SALES CONDITIONS AND LIMITATIONS

4.1. Customer Access to Retail Area



RETAIL

Document No. CR – 10 Effective: *Date*

4.1.1. Customers shall be granted access to the public access area of a cannabis retail facility only after an employee has verified the customers identity under one of the methods identified in section 4.6 below.

4.1.2. At least one employee shall be physically present in the retail area at all times when customers are in the retail area.

4.2. Customer Sales

- 4.2.1. A cannabis retailer must designate retail area(s) where customers are permitted to purchase cannabis and cannabis products.
- 4.2.2. Employees shall not knowingly sell cannabis retail product to customers who are under 21 years of age.
- 4.2.3. Employees shall not knowingly sell any cannabis retail product under circumstances that would permit the consumer to possess cannabis retail product in excess of the purchase and sale limits established under section 3.8.
- 4.2.4. Except in circumstances of an exchange of a returned cannabis retail product for a like or similar product, employees shall not provide cannabis retail product to a customer for free, by promotion or otherwise.
- 4.2.5. All sales of cannabis retail product shall be documented in accordance with the cannabis retail facility's inventory control plan.
- 4.2.6. All cash transactions shall be performed in accordance with the cannabis retail facility's cash handling policy.

4.3. Drive-thru, Walk-up, and Curbside Delivery

- 4.3.1. A cannabis retailer may designate area(s) directly outside of the cannabis retail facility where cannabis retail product may be transported and delivered to customers through drive-thru, walk-up, and curbside delivery pickup processes.
- 4.3.2. If a cannabis retailer designates retail area for drive-thru, walk-up, and curbside pickup purposes, the cannabis retailer shall develop standard operating procedures for transport and delivery that must be approved by the Department before any transport and delivery of cannabis retail product occurs. At a minimum, the SOPs must outline the process for placing and receiving pickup orders, filling such orders, and transporting and delivering such orders. The SOPs must also include adequate surveillance and security measures to ensure the safety, security, and integrity of the transport and delivery process.



RETAIL

Document No. CR – 10 Effective: *Date*

4.4. Products Allowable for Sale

- 4.4.1. A cannabis retailer shall only make the following items available for retail purchase by a customer in a cannabis retail facility:
 - cannabis product in final form and which is packaged, labeled, and tested in compliance with, and acquired from a cannabis business licensed under the Code and these Regulations;
 - b. hemp-derived consumer products allowable for retail sale, provided that the cannabis retailer is licensed to sell such product under the Code and these Regulations; and
 - c. any tangible good that may be sold under Band Law or other applicable law without obtaining a special license (other than a standard business license), provided, however, that irrespective of whether a license is required under Band Law, a cannabis retailer shall not sell any product containing alcohol or any firearm, ammunition, or any other object that is designed as or could reasonably be used as, a weapon.

4.5. Intoxicated Persons

Employees of a cannabis retailer shall not sell cannabis retail products to visibly intoxicated persons. A visibly intoxicated person is an individual whose perceptions, attention, coordination, reaction time and other cognitive skills appear to be inhibited so much so that a reasonable person would believe their ability to drive safely is inhibited.

4.6. Age Verification

- 4.6.1. A cannabis retailer must confirm that an individual in the retail area is 21 years of age or older. Proof of age may be established only by one of the following methods:
 - a. a valid driver's license or identification card issued by Minnesota, another state, or a province of Canada, and including the photograph and date of birth of the licensed person;
 - b. a valid tribal identification card including the legal name, date of birth, signature, and picture of the enrolled tribal member;
 - c. a valid passport issued by the United States;



RETAIL

Document No. CR – 10 Effective: *Date*

- d. a valid instructional permit issued under Minnesota Statutes, section 171.05, to a person of legal age to purchase adult-use cannabis flower or adult-use cannabis products, which includes a photograph and the date of birth of the person issued the permit; or
- e. in the case of a foreign national, by a valid passport.

4.7. Fraudulent Identification

- 4.7.1. A cannabis retailer may seize a form of identification listed under section 4.6, if the cannabis retailer has reasonable grounds to believe that the form of identification has been altered or falsified or is being used to violate any law. A cannabis retailer that seizes a form of identification as authorized under this paragraph must deliver it to the appropriate law enforcement authorities within 24 hours.
- 4.7.2. A cannabis retailer must develop, document, implement, and maintain procedures for retaining fraudulent identification. A cannabis retailer must ensure that the records are available for inspection by the Department upon request.

4.8. Cash Handling Policy

- 4.8.1. The standard operating procedures maintained by a cannabis retailer shall include a cash handling policy that requires at a minimum:
 - a. That a sufficient supply of cash be available to retail employees to facilitate cash transactions. A determination of sufficiency may be made by the cannabis retailer based on the average number of sales and cash transactions that typically occur at the cannabis retail facility.
 - b. Cash must be stored in a secure container, such as a cash register drawer or a drop safe.
 - c. That cash is transported from one location to another, including within the cannabis retail facility, in a safe, secure, and transparent manner.
 - d. The cannabis retailer shall maintain a complete and accurate record of the total amount of cash present in the cannabis retail facility.

5. INVENTORY CONTROL PLANS AND TRACKING

5.1. Standard Operational Procedure Requirements



RETAIL

- 5.1.1. The standard operating procedures adopted by a cannabis retailer shall include an inventory control plan prior to purchasing any cannabis product. The inventory control plan shall, at minimum, require the cannabis retailer to track and document the following:
 - a. The source of cannabis retail product, including:
 - i. the location and license number of the vendor or Band cannabis business selling the cannabis retail product; and
 - ii. the batch number of the cannabis retail product.
 - b. The intake process of the cannabis retail product, including:
 - i. the delivery date;
 - ii. the name and license number of the transporter;
 - iii. the name and license number of the employee who received the cannabis retail product;
 - iv. the type(s) of cannabis retail product delivered;
 - v. the price;
 - vi. the weight, volume, or count; and
 - vii. For any rejected cannabis retail product, the reason for the rejection and the date and the method of return, disposal, or destruction.
 - c. The sale of the cannabis retail product, including:
 - i. The price of purchase;
 - ii. the type(s) of cannabis retail product sold;
 - iii. the brand name, if applicable;
 - iv. the weight, volume, or count;
 - v. the date of sale;
 - vi. the batch number; and
 - vii. the name of the customer.
 - d. Returns of cannabis retail product sold by the cannabis retailer, including:



RETAIL

- i. the type;
- ii. the brand name, if applicable;
- iii. the weight, volume, or count;
- iv. the date of return;
- v. the batch number;
- vi. the name of the person making the return;
- vii. the reason for return; and
- viii. the date of disposal or destruction.
- e. For any cannabis retail product that is laboratory tested:
 - i. the type:
 - ii. the brand name, if applicable;
 - iii. the weight, volume, or count of the Cannabis Retail Product;
 - iv. the date of laboratory testing;
 - v. the batch number assigned to the Cannabis Retail Product;
 - vi. the name of the person performing the testing; and
 - vii. the results of the testing.
- f. Destruction or disposal of cannabis waste, including:
 - i. the type of cannabis retail product;
 - ii. the brand name, if applicable;
 - iii. the weight, volume, or count of the Cannabis Retail Product;
 - iv. the date of destruction or disposal;
 - v. the name and license number of the person responsible for the destruction or disposal;
 - vi. the reason for the destruction or disposal; and
 - vii. the method of disposal.



RETAIL

Document No. CR – 10 Effective: *Date*

6. ELECTRONIC TRACKING

6.1. System Requirements

- 6.1.1. Cannabis retailers shall utilize an electric tracking system approved by the Department to electronically track the following:
 - a. the purchase and intake of cannabis retail products in accordance with CR-5, Product Inventory and Tracking;
 - b. the inventory control plan as described in section 5;
 - c. all purchase and sale of cannabis retail products, including integration with the POS System;
 - d. any customer return of cannabis retail products; and
 - e. destruction of cannabis retail products as cannabis waste pursuant to these Regulations.
- 6.1.2. The Department shall only approve electronic tracking systems that meet best industry practices and meet the criteria set forth in this section.

7. CUSTOMER RETURNS

7.1. Customer Returns of Cannabis Retail Product

- 7.1.1. A cannabis retailer may accept a customer return of cannabis retail product.
- 7.1.2. A cannabis retailer shall not re-sell the cannabis retail product that is the subject of a customer return.
- 7.1.3. A cannabis retailer shall treat any cannabis retail product that is abandoned at the cannabis retail facility or surrounding premises as a customer return.
- 7.1.4. Cannabis retail product that is the subject of a customer return shall be handled in accordance with section 7.2.

7.2. Handling of Customer Returns

- 7.2.1. A cannabis retailer who accepts a customer return must:
 - a. send the returned cannabis retail product back to the source of the purchase by the cannabis retailer;



RETAIL

Document No. CR – 10 Effective: *Date*

- b. forfeit the cannabis retail product to the Department for additional investigation;
- c. submit the cannabis retail product to an independent third-party laboratory for additional testing; or
- d. dispose of or destroy it as cannabis waste.
- 7.2.2. Customer returns must be recorded in accordance with the cannabis retailer's inventory control plan.

8. RETAIL SECURITY AND SAFETY STANDARDS

Cannabis retailers must adhere to all applicable safety and security standards set forth in CR-6, Security, including adoption of a safety and security plan that complies with the requirements of CR-6 and includes requirements for maintaining video surveillance records, use of specific locking mechanisms, establishment of secure entries, and the number of employees working at all times.

9. INVENTORY STORAGE

9.1. Storage of Industrial, Bulk, Resale, and Retail Inventory

Each inventory class stored within a cannabis retail facility must be separated from all other inventory classes by solid walls that extend from the floor to the ceiling.

9.2. Non-Cannabis Product Inventory

Non-cannabis inventory must be stored separately from secured inventory. Non-cannabis inventory may, but need not, be stored in a restricted access area.

10. STANDARDS FOR RETAIL SALES OF LOWER-POTENCY HEMP EDIBLES

10.1. General Requirements

- 10.1.1. A cannabis retailer selling lower-potency hemp edibles must:
 - a. ensure that all products sold comply with the requirements for packaging and labeling under CR-7, Packaging & Labeling;
 - b. ensure that all displays of lower-potency hemp edibles comply with Part 9810.2501(4), and Minnesota Statutes, section 342.46, subdivision 4, except that lower-potency hemp edibles that are intended for consumption as a beverage may be stored in a refrigerator or similar cooling unit; and



RETAIL

Document No. CR – 10 Effective: *Date*

- c. verify that the customer is at least 21 years of age before any sale.
- 10.1.2. A cannabis retailer may sell beverages in multipack units such as cases if the label on the packaging describes the number of individual units contained inside the packaging, describes the potency and number of servings per unit, and complies with Part 9810.1400, subparts 2 and 3.

10.2. Inspections

A cannabis retailer selling lower-potency hemp edibles must comply with regulatory inspections and requests for records by the Department in compliance with [MLBO Regulation cross-reference, Licensing Enforcement].

11. ON-SITE CONSUMPTION

11.1. Request for Retail License with On-Site Consumption Privileges

A cannabis retailer may request at the time of application for a retail license or after licensure that the Department approve the cannabis retailer for an on-site consumption area. The Department may establish a form that must be completed by the cannabis retailer seeking approval for an on-site consumption area that requires the cannabis retailer to provide at a minimum information demonstrating that the cannabis retailer can satisfy the requirements under section 11.2 below.

11.2. On-Site Consumption Area Requirements

- 11.2.1. In any approved on-site consumption area, the following restrictions must apply:
 - a. Cannabis retailers shall designate an enclosed, limited access area dedicated to on-site consumption.
 - b. A Cannabis retailer shall control and restrict ingress and egress to the onsite consumption area with placement of an employee of the licensed cannabis retail store at the entrance to the on-site consumption area.
 - c. A Cannabis retailer shall be subject to inspection by the Department or other authorized individuals while the consumption area is open for business.
 - d. A Cannabis retailer must establish standard operating procedures for the purpose of training employees to identifying intoxication and substance abuse in customers.



RETAIL

Document No. CR – 10 Effective: *Date*

Appendix A – Definitions

The Department intends to develop a separate MLBO Cannabis Regulation that sets forth all relevant definitions for the Cannabis Regulations. However, in the interest of encouraging robust notice and comment, the Department is providing the following definitions of terms that are found in this Retail Regulation:

- (1) "Bona Fide Law Enforcement Purpose" means an action taken by a Law Enforcement Official in the performance of their official duties not contrary to Band Law.
- (2) "Bulk Inventory" means Cannabis Retail Product in substantially Final Form that is intended to be repackaged and labeled for retail.
- (3) "Cannabis Retail Product" include the following cannabis products that may be made available for retail sale pursuant to § 1207(d) of the Code:
 - a. raw cannabis flower;
 - b. cannabis pre-rolls;
 - c. cannabis concentrates, including products intended for combustion or vaporization;
 - d. cannabis topicals;
 - e. cannabis tinctures and/or oral products;
 - f. cannabis edibles; and
 - g. any another format as approved by the Department.
- (4) "Cannabis Retailer" means an eligible person or entity under § 1210(b)(1) of the Code in possession of a current and valid retail license issued by the Department for cannabis retail (without on-site consumption), cannabis retail, (with on-site consumption), or for a lower-potency hemp edible retailer.
- (5) "Cannabis Waste" means any discarded material that contains Cannabis, and any Cannabis Retail Product that is perished, returned, tampered with, non-conforming or abandoned.
- (6) "Customer" means a customer or patron of a Cannabis Retail Facility.
- (7) "Customer Return" means a Customer's return of Cannabis Retail Product that was purchased by the Customer from a Cannabis Retail Facility, back to the same Cannabis Retail Facility.
- (8) "Final Form" refers to Cannabis Retail Product that is packaged and labeled as it will be sold at retail to a consumer.
- (9) "Industrial Inventory" means Cannabis Retail Product not in Final Form that is intended to be manufactured or is intended to be used for extraction purposes.



RETAIL

- (10) "Inventory Class" means Bulk Inventory, Industrial Inventory, Resale Inventory, Retail Inventory or any combination of the foregoing.
- (11) "Inventory Control Plan" means the electronic tracking plan required of all Cannabis Retailers to track the source, import, intake, sale, and disposal of Cannabis Retail Product.
- "Public Access Area" means those areas of a cannabis retail facility that are open to the general public and not constitute a Restricted Access Area.
- "Retail Inventory" means Cannabis Retail Product in Final Form that is intended to be sold to the general public at the cannabis retail facility at which it is stored.
- "Resale Inventory" means Cannabis Retail Product in Final Form that is intended to be sold to the general public through one or more intermediaries.
- "Restricted Access Area" means any area of a cannabis facility where access is restricted and the general public is not allowed.
- "Secured Inventory" refers to all Cannabis Retail Product stored at the retail facility and which is not on display in the retail sales area.
- "Security Personnel" means an individual employed by, or otherwise working within, a cannabis retail facility for purposes of ensuring the security of the facility and who meets applicable requirements of these Regulations.
- "Standard Operating Procedures" or "SOP" means a set of written instructions that describe the step-by-step process that licensees must take to properly perform a routine activity at a cannabis retail facility to ensure safety, efficiency, and compliance with the Code and these Regulations.
- "Visitor" means any person who is not a licensee, a member of the Department or Department staff, or a law enforcement official visiting a Cannabis Retail Facility in furtherance of a Bona Fide Law Enforcement Purpose.
- (20) "Visitor Badge" means a badge issued by the Cannabis Retailer allowing the wearer to accompany a licensee in a Restricted Access Area.